

Dear VW/Audi 2.0L Customer,

Re: Important Notice Regarding Claims Period Deadline in the Volkswagen/Audi 2.0-Litre TDI (Diesel) Emissions Settlement in Canada

You are receiving this notice because you may be eligible to receive benefits under the Volkswagen/Audi 2.0-Litre Diesel Emissions Class Action Settlement in Canada, but have not yet received your benefits.

VERY IMPORTANT INFORMATION. PLEASE READ THIS FULL DOCUMENT TO UNDERSTAND THE DEADLINE FOR RECEIPT OF BENEFITS UNDER THE 2.0-LITRE SETTLEMENT PROGRAM .

December 30, 2018 – Claims Period Deadline: This is the deadline to complete a Buyback, Buyback With Trade-In, Early Lease Termination, or Surrender for Inoperability. It is also the deadline to complete the Approved Emissions Modification for the purposes of receiving the associated AEM Damages. The 2.0-Litre Settlement Program will end on December 30, 2018, and you must obtain your selected benefit by that date.

Once your submitted documents are reviewed and the Claims Administrator determines your eligibility to participate in the settlement, an offer letter will be generated and provided to you. To receive your benefits, you must sign the offer letter and return it to the Claims Administrator via the Online Claims Portal, mail, or courier. If the Claims Administrator determines your offer letter is complete with the required signatures, you will receive notification of that acceptance.

If you select a Buyback, Buyback With Trade-In, Early Lease Termination, or Surrender for Inoperability as your remedy, you will then be able to schedule your closing appointment via the Online Claims Portal or by calling the Canadian Settlement Claims Centre at 1-888-670-4773. If you elect to keep your vehicle and receive an Approved Emissions Modification, you may schedule your service appointment directly with a Volkswagen or Audi Dealer. We anticipate that there will be a large volume of claims submitted prior to the closing of the Settlement Program. For this reason, regardless of the remedy you choose, we strongly encourage you to submit your signed offer letter for review no later than November 1, 2018, or earlier if possible. **Submitting your signed offer letter after November 1, 2018 increases the risk that your offer letter will not be reviewed and approved in time for you to schedule and complete a Buyback, Buyback With Trade-In, Early Lease Termination, Surrender for Inoperability or Approved Emissions Modification prior to the end of the Settlement Program on December 30, 2018.**

Further, if you delay scheduling your closing appointment or service appointment, we cannot guarantee closing appointment or service appointment availability on the date and time and at the Authorized Dealership you desire, particularly given the December holidays. The Claims Administrator will be unable to accommodate you if you are unable to find an available appointment due to delay in scheduling. Additionally, if you do not have all of the required paperwork at your closing appointment, you may be unable to reschedule your closing appointment if you wait until the last few weeks of the Settlement Program. **If that happens, you will not receive benefits under the 2.0-Litre Settlement Program.**

If you have any questions related to the Volkswagen/Audi 2.0-Litre TDI (Diesel) Emissions Settlement in Canada, please visit www.VWCanadaSettlement.ca or contact the Canadian Settlement Claims Centre by calling 1-888-670-4773.

RECEIPT OF THIS EMAIL DOES NOT MEAN THAT YOU ARE A SETTLEMENT CLASS MEMBER OR THAT YOU ARE ENTITLED TO RECEIVE SETTLEMENT BENEFITS. SETTLEMENT CLASS MEMBERS WHO DO NOT OBTAIN THEIR BENEFITS BEFORE THE DECEMBER 30TH DEADLINE WILL NOT RECEIVE ANY SETTLEMENT BENEFITS.

IF YOU ARE A SETTLEMENT CLASS MEMBER, YOU ARE BOUND BY THE SETTLEMENT UNLESS YOU PREVIOUSLY OPTED OUT.