



Volkswagen Canada
P.O. Box 842, Stn. A
Windsor, ON N9A 6P2

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY PROVINCE POSTAL CODE>

This notice applies to your vehicle: <VIN>

**Subject: Emissions Recall 23U4 – Update
Additional Emissions Warranty Extension for Automatic Transmission 2012-2014 Passat 2.0L TDI**

Dear Volkswagen Owner or Lessee,

On May 19, 2017, U.S. regulators, including the Environmental Protection Agency (EPA), approved Volkswagen's proposal for an emissions modification for 2012-2014 Passat 2.0-litre diesel (TDI) vehicles with automatic transmissions. This emissions modification is being offered to the Canadian market free of charge by recall. Our records show that you are the owner or lessee of a vehicle subject to this emissions recall.

You may have previously received a letter describing the emissions modification approved for these vehicles and the Extended Emissions Warranty applicable to the vehicles that have the emissions modification. This notice is to inform you that Volkswagen is providing an additional warranty extension of 3 months and 5,000 kilometres to that Extended Emissions Warranty. You do not need to take any action in order to receive this additional warranty extension. It applies if your vehicle has the emissions modification.

Volkswagen identified certain Onboard Diagnostic ("OBD") monitors that are not compliant with U.S. EPA regulations because they may not assess a potential failure of a part prior to exceedance of an emissions threshold limit. We do not anticipate this will affect the OBD system in a manner that would make identification and repair of any components difficult, compromise warranty coverage, or reduce the effectiveness of inspection and maintenance program vehicle inspections.

For automatic transmission 2012-2014 Passat 2.0-litre diesel vehicles that have the emissions modification, the updated Extended Emissions Warranty period, with the additional warranty extension, is the **greater** of:

- 10 years and 3 months or 198,000 kilometres, whichever occurs first, from the vehicle's original in-service date;
OR
- 4 years and 3 months or 82,000 kilometres, whichever occurs first, from the date and mileage of the completion of the emissions modification.

The vehicle's original in-service date will be identified by an authorized Volkswagen dealer and refers to the date that the vehicle was originally leased or sold to a retail customer, or, if the vehicle was first placed in service as a "demonstrator" or "company" car, the date that such vehicle was first placed in service.

All of the Extended Emissions Warranty provisions described in the prior notice still apply and can be found at www.vw.ca/tidiwarranty.

If you have any questions regarding this notice, please contact Volkswagen Canada Customer CARE at 1-800-822-8987 or vwcarecanada@vw.ca.

IMPORTANT INFORMATION

If your vehicle is subject to the emissions recall, it does not prevent you from participating in the nationwide Class Action Settlement in Canada for 2.0-litre Volkswagen and Audi TDI vehicles (the "Settlement"), if you are eligible.

If you are eligible for the Settlement, you may qualify under the Settlement to choose a buyback, trade-in or early lease termination as an alternative benefit to the approved emissions modification.

The Settlement has received court approval and its implementation started on April 28, 2017. Claimants have until September 1, 2018 to submit a claim for benefits under the Settlement and until at least December 30, 2018 to receive benefits.

However, obtaining the approved emissions modification by recall will eliminate any rights that you have to choose a buyback, trade-in or early lease termination under the Settlement.

Please note that by participating in the recall, you are not making a claim for benefits under the Settlement. Please visit www.VWCanadaSettlement.ca or call the Canadian Settlement Claims Centre at 1-888-670-4773 for more information.