



Volkswagen Canada
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April 2018

**Subject: Emissions Recall 23V6 - Update
Emissions Compliant Repair for Model Year 2013-2014 Volkswagen Touareg 3.0L TDI**

Dear Volkswagen Owner or Lessee,

You should have received a notification in December 2017 describing the emissions repair approved by U.S. regulators, including the Environmental Protection Agency (EPA), to bring your vehicle into full compliance with the original certified emissions standards. The notice provided that this EPA-approved repair is available free of charge by recall in Canada for Model Year 2013-2014 Volkswagen Touareg 3.0L TDI vehicles.

We are contacting you to provide an update regarding how this emissions repair affects the fuel consumption of your vehicle. The effect of the emissions repair on fuel consumption is updated as follows:

Fuel Consumption – Your vehicle's fuel consumption will increase by up to 1.4 L/100 km. The range of this increase is due in part to the change in the Government of Canada's fuel consumption rating system that came into effect as of the 2015 model year. However, it is important to note that, as with all vehicles, an individual's on-road fuel consumption results may vary depending on driving style and habits.

Other than as described in this letter, there are no other changes to the effects of the emissions repair from those contained in the prior notice. To review this information, please refer to the latest version of the informational booklet for the emissions repair, which is available at www.VWCanadaSettlement.ca. This booklet also includes information about the Extended Emissions Warranty coverage available in Canada for vehicles that receive the emissions repair. This Extended Emissions Warranty is fully transferable to subsequent owners.

To receive the emissions repair, please contact an authorized Volkswagen dealer in Canada to book an appointment. Dealers' contact and location information is available at <http://app.vw.ca/dcc/en/dealers.html>. Your dealer will complete the repair in approximately 3 hours. If you come in for the repair, Volkswagen will provide you with a loaner vehicle at zero cost to you. If you are the lessor and registered owner of the vehicle identified in this letter, please forward this letter to the lessee if you would like them to receive the emissions repair on your behalf.

As a reminder, if you are subject to the recall for the emissions repair, it does not prevent you from participating in the nationwide Class Action Settlement in Canada for 3.0L Volkswagen, Audi and Porsche TDI vehicles (the "Settlement"), if you are eligible.

IMPORTANT INFORMATION

The nationwide Settlement provides cash payments for eligible owners and lessees in possession of a Model Year 2013-2014 Volkswagen Touareg who receive the EPA-approved emissions repair.

The Settlement must be approved by Courts in Ontario and Québec before the settlement program begins in Canada and before a claim can be made for the cash payment.

If you are an owner or lessee in possession of a Model Year 2013-2014 Volkswagen Touareg, you can elect to receive the EPA-approved emissions repair before the settlement program begins without losing any right to the cash payment that may be available to you under the Settlement.

Should you have any questions regarding the above, please contact Volkswagen Canada Customer CARE at 1-800-822-8987 or vwcarecanada@vw.ca.