

Dear Volkswagen Owner or Lessee,

Our records indicate that you may be in possession of a manual transmission model year 2012-2014 2.0-litre TDI Passat originally sold or leased in Canada (“**Manual Gen 2 Passat**”) that is affected by the nationwide Volkswagen/Audi 2.0-Litre Diesel Emissions Settlement Program in Canada (the “**Settlement**”).

You are receiving this notice because an Approved Emissions Modification will not become available in Canada for the Manual Gen 2 Passat.

This notice contains important information for (1) Canadian Settlement Class Members in possession of Manual Gen 2 Passat, and (2) owners in possession of Manual Gen 2 Passat that were registered in the U.S. from September 18, 2015 through January 4, 2017, who have not yet received benefits under the Settlement for those vehicles.

#### **Owners of Manual Transmission MY2012-2014 2.0-litre TDI Passat**

If you are an owner in possession of a Manual Gen 2 Passat who is eligible for the Settlement, regardless of whether you purchased your Manual Gen 2 Passat before or after September 18, 2015 or formerly leased your vehicle, you may choose between a Buyback, or Trade-In toward the purchase of a replacement new or used Volkswagen/Audi vehicle from a Volkswagen/Audi dealership in Canada, and receive a cash payment.

To receive a Buyback or Trade-In, you will be required to resolve any outstanding loans on your Manual Gen 2 Passat and unpaid Québec traffic tickets and fines before surrendering your vehicle. Loan Forgiveness will, where applicable, be available toward satisfaction of any outstanding loans on the vehicle.

Alternatively, you may wait until June 15, 2018 to withdraw (i.e., opt out) from the Settlement if you do not wish to receive benefits from the Settlement and wish to preserve your legal rights against Volkswagen. Opt-out requests will be accepted from June 15, 2018 through August 15, 2018. Additional information will be forthcoming at [www.VWCanadaSettlement.ca](http://www.VWCanadaSettlement.ca) about how to submit an opt-out request.

#### **Lessees of Manual Transmission MY2012-2014 2.0-litre TDI Passat**

If you are an eligible lessee under the Settlement who was leasing your Manual Gen 2 Passat from VW Credit Canada, Inc. (also known as Volkswagen Finance) on September 18, 2015, and your lease remains active when you participate in the claims program, you can choose an Early Lease Termination and receive a cash payment.

Alternatively, if the term of your lease ends before September 1, 2018, you may receive a cash payment at the conclusion of the lease if you do not purchase your vehicle at lease-end.

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If you think you are included in the Settlement and have not yet received benefits for your Manual Gen 2 Passat, it is recommended that you contact the Canadian Settlement Claims Centre at 1-888-670-4773 to understand what benefits may be available to you. You can also direct questions to the lawyers representing Settlement Class Members, at no charge, by calling 1-866-881-2292 or 1-844-425-2934 for Canadian residents except for Québec and 1-888-987-6701 for Québec residents and French inquiries.

**RECEIPT OF THIS NOTICE DOES NOT MEAN  
THAT YOU ARE A SETTLEMENT CLASS MEMBER OR  
THAT YOU ARE ENTITLED TO RECEIVE BENEFITS FROM THE SETTLEMENT.**

Owners and lessees have until September 1, 2018 to submit a claim for benefits and, if eligible, until December 30, 2018 to obtain their chosen benefit. Claims can be submitted via the online portal available at [www.VWCanadaSettlement.ca](http://www.VWCanadaSettlement.ca). Please note that the online portal is being updated, which may temporarily prevent you from electronically submitting a claim for a Buyback or Trade-In. These updates will be completed by March 1, 2018.

If you have questions about the claims process, you can contact the Canadian Settlement Claims Centre at 1-888-670-4773. **Claims cannot, however, be submitted through the Claims Centre.**

Sincerely,

RicePoint Administration Inc.  
The Notice Administrator of the Settlement

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