

Dear Owner or Lessee,

Our records indicate that you may be the owner or lessee of an automatic transmission model year 2012-2014 Volkswagen Passat that could be within the scope of the nationwide Volkswagen / Audi 2.0-Litre TDI (Diesel) Emissions Settlement Program in Canada (the "Settlement").

You are receiving this notice because an emissions modification is approved for your vehicle. On May 19, 2017, U.S. regulators, including the Environmental Protection Agency, approved an emissions modification for automatic transmission model year 2012-2014 Volkswagen Passat 2.0-litre TDI vehicles that are owned or leased by customers.

In Canada, the emissions modification, which consists of a software modification that will take approximately one hour to complete, will be offered free of charge from an authorized Volkswagen dealer, together with an extended emissions warranty. **If you have an affected vehicle, you do not need to take any action at this time. The emissions modification will become available in Canada by the end of June 2017.**

Notice will be provided to affected owners and lessees concerning when in June 2017 the emissions modification will be available in Canada (the "Recall Notice"). The Recall Notice will include information regarding changes to vehicle operation or performance resulting from the emissions modification. When available, the Recall Notice, as well as an additional informational booklet, will be posted online at www.VWCanadaSettlement.ca.

Please note that if you are eligible for the Settlement, you may qualify under the Settlement to choose a buyback, trade-in or early lease termination as an alternative benefit to the emissions modification. However, obtaining the emissions modification by recall will eliminate any rights that you have to choose a buyback, trade-in or early lease termination under the Settlement. If you are eligible for the Settlement, obtaining the recall will not prevent you from making a claim for the emissions modification option and a cash payment under the Settlement.

If you think you are included in the Settlement, it is recommended that you contact the Canadian Settlement Claims Centre at [1-888-670-4773](tel:1-888-670-4773) before proceeding with the recall for the emissions modification.

Sincerely,
The Notice Administrator, RicePoint Administration Inc.

RECEIPT OF THIS NOTICE DOES NOT MEAN THAT YOU ARE A SETTLEMENT CLASS MEMBER OR THAT YOU WILL BE ENTITLED TO RECEIVE BENEFITS FROM THE SETTLEMENT.